



Zion Community Pre-school

Terms of agreement

Our aim is to ensure that the pre-school is a constantly developing community of children, staff and parents. We are committed to providing a happy, safe and secure environment in which each child can develop at his/her own pace. Parents/guardians are expected to give their support and encouragement to the aims of the pre-school.

Registration

Children will be considered for entry to the pre-school when a completed Registration Form has been returned.

Offer of a place

When your child's place is confirmed the days, attending will remain the same and can only be changed with agreement by the Pre-school Leader and dependent on availability.

No swaps are available.

Standard terms of agreement

Acceptance of a place is on the basis that changes may be made from time to time to these standard terms of agreement, to the level of fees and to the curriculum and services.

Notice of any change will be given as soon as practicable but on occasions it will be less than one month.

Opening hours

Zion pre-school's opening hours are from:

9.00am to 12.00pm Mondays and Fridays

9.00am to 3.00pm Tuesdays, Wednesdays and Thursdays.

We are open for 38 weeks of the year spread over six terms. We are closed over half terms, Christmas, Easter and summer holidays, and for all bank holidays. We will be closed for five inset days each academic year.

Morning sessions are between 9.00 am and 12.00pm.

Afternoon sessions are from 12.00pm to 3.00pm.

We are neither registered nor insured outside these times. Parents/guardians must collect by 12.00pm if attending a morning session or by 3.00pm if attending an afternoon session. The pre-school reserves the right to charge parents who are continually late collecting their children.

If you know you are going to be late, please can you arrange for someone else to collect your child and telephone the pre-school to inform us of who will be collecting, along with a description and password, so that the staff are aware of who to expect.

The child's health

Parents must inform the pre-school if the child has a known medical condition or health problem or has been in contact with infectious diseases. The child must not be brought to pre-school if she/he is unwell.

Parents/Guardians Authority

In Loco Parentis: The parents/guardians authorise the pre-school to act in loco parentis in all respects. Parents/Guardians consent to the use of such physical contact with children as may be lawful, appropriate and proper for teaching and to provide comfort to the child in distress or to maintain safety and good order. Parents/Guardians consent to emergency medical treatment including surgery and/or general anaesthetic, if certified necessary by a doctor and if Parents/Guardians cannot be contacted in time.

Payment of Fees

You will be invoiced on a termly basis and these should be settled in full by the deadline as stated on the invoice. If fees remain outstanding at this time, the pre-school will reserve the right to add a £20.00 charge for late payments. If the fees are still outstanding and no attempts have been made to settle the account, the pre-school reserves the right to terminate the contract. We will take further action to recover our financial losses.

**Please read Zion Pre-school's Fees Policy alongside this document.*

Responsibility for payment

Fees are the joint responsibility of each person who has signed the Registration Form.

Fees and extras

Fees cover the normal curriculum. Parents need to provide a nutritious snack and packed lunch.

Nappies, wipes and barrier creams are to be provided by the parent. Fees will not be refunded or waived for absence through sickness or holidays or for any other cause.

Cancellation/Termination of the contract

Once your child has been placed on our waiting list, you will be contacted should a place become available. Please advise the Pre-school Leader immediately if you no longer require the space.

In the event of a Parent/Guardian withdrawing a child immediately the Parent/Guardian shall still be due to pay four weeks' fees in lieu of notice.

Zion pre-school reserves the right to terminate a child's place with immediate effect if a serious breach of these terms of agreement occurs or if the termination of a place is considered by Zion Pre-school, in its absolute discretion, to be in the best interests of the pre-school and/or the continuing welfare of the other children at the pre-school. There would be no refund of fees in these circumstances. Fees in lieu of notice would not be charged.

Persons acting in a suspicious manner, under the influence of drugs or alcohol, or displaying offending or aggressive behaviour will be removed from the pre-school property and dealt with accordingly. Any parent/guardian, who displays any of these characteristics detailed above, may result in their child's place at Zion Pre-school being terminated, with immediate effect.

Weather restrictions/Act of God

If the weather becomes severe or causes us to have concern for the welfare of the children or staff, we will call and ask for parents/guardians to collect their child from the pre-school. No refund will be made in this event.

Settling in sessions

We would like to ensure your child is happy and settled, however sometimes children need parents/guardians to help with this transition and you will be asked for your child to settle in with limited hours until they are settled.

Liability

We accept no responsibility for any loss suffered by parents/guardians, arising directly or indirectly, as a result of the pre-school being temporarily closed or the non-admittance of your child to the Preschool for any reason, this applies to absence due to sickness, holidays and Bank Holidays. We accept no responsibility for children whilst in their parent's/guardian's care on pre-school premises, i.e., prior to arrival or after pick up. We will not be liable to parents/guardians and/or children for an economic loss of any kind, for damage to the child's or parent's/guardian's property, for any loss resulting from a claim made by any third party or for any special, indirect or consequential loss or damage of any kind. We will make reasonable endeavours to keep parent's/guardian's and/or children's property in good order. Liability for damage of such property is excluded except where caused by our negligence.

Insurance

The pre-school undertakes to maintain those insurances which are prescribed by law. All other insurance is the responsibility of the parent/guardian. It is also the parent's/guardian's responsibility to ensure that all children's clothes are labelled and that no items of value are taken into the Preschool. No responsibility will be accepted for the loss or damage of items.

Special Precautions

The Pre-school Leader must be notified in writing immediately of any court orders or situations of risk in relation to the child for which any special precautions may be needed.

Concerns/Complaints

Parents/Guardians who have cause for concern must inform the Pre-school Leader without delay.

Waiver

Any waiver of these Terms of Agreement is only effective if given in writing by or on behalf of the Chairperson.